



# Nokia Enterprise Solutions

## Mail for Exchange

Client Version: 2.0.0

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## 2. RELEASE SUMMARY

Note: All updates since the last release can be found in [Blue](#).

**Upgrading from any previous version to Mail for Exchange 2.0.0 requires that you perform a Full Resync. This is required to utilize the new Task synchronization feature. Start the Mail for Exchange application and select Options>Full resync.**

### 2.1 Release Version

Mail for Exchange [2.0.0](#)

### 2.2 Supported Devices

- All Nokia E-Series devices

Mail for Exchange has been tested on E-series devices with ROM image 1.610.04.02 or later. The client will not work on earlier software versions.

- Nokia N-Series devices: N73, [N76](#) and N95

### 2.3 Supported Servers and Versions

Mail for Exchange has been tested with the following versions of Microsoft Exchange:

- **Exchange 2003**

SP1 and SP2 (ActiveSync protocol versions 2.0, 2.1 and 2.5)

- **Microsoft Small Business Server**

2003 SP1

2003 R2

- **Exchange 2007**

### 3. NEW FEATURES IN THIS RELEASE

- Installation creates an MfE folder in the main menu where the Mail for Exchange executables will be installed.

The folder contains the Mail for Exchange application and the new Company Directory application for performing Global Address List searches.

- Global Address List (GAL) lookup is now supported.

When composing an email you can select Options>Company Directory to perform a search.

You may also go to the MfE folder and select the Company Directory application (Comp. Dir.). From here you can search for other Exchange users, view their contact details, store their information to a contact, call them, or send them a message.

- You may now accept/decline received meeting requests.

When you open a meeting request you will be informed if there is a scheduling conflict. From the options list you can select to accept the meeting, decline the meeting, or tentatively accept the meeting. The meeting will be added to your device calendar if you have set MfE to synchronize your calendar.

- Integration with Quickoffice® 4.5.25.0 which is expected to be released in September allows an office document received by email to be edited and returned to the sender with fewer steps.

Open an office document attached to one of your emails and choose the option to edit it with Quickoffice®. Make any needed changes to the document, select the Reply option, choose a location to save the modified file, and send the new email.

To get the latest version of Quickoffice® visit [www.quickoffice.com/upgrade](http://www.quickoffice.com/upgrade).

For more information visit [www.quickoffice.com/MFE](http://www.quickoffice.com/MFE).

- Task synchronization is now supported.

You can now find your server tasks listed in the device calendar. Synchronization settings are similar to those for Contacts and Calendar.

- Support for one new N-Series device: **N76**
- The Search application on E-Series devices can now search for content in Mail for Exchange emails synchronized to your phone.
- Connectivity improvements.

### 4. ERROR CORRECTIONS

- A correction was made for a scenario where an email was not being sent from the device Outbox.

- A correction was made for handling multiple recipient addresses when composing an email.
- Error corrections for Device Management (OMA-DM).

## 5. KNOWN ISSUES

- When accepting/declining a meeting request on the device, the meeting originator will receive an email but the tracking tab in their calendar meeting will not be updated.
- If you change from the Offline profile to an online profile you have to launch Mail for Exchange to resume synchronization.
- Some user actions cause Always on connections to be suspended. When those actions are complete and an attempt is made to reestablish the Always on HTTP connection a system error may result. The connection is restored.
- If you try to quickly accept multiple meeting requests you may be forced to wait for the first response to be sent and then retry the second meeting response.
- In some memory full scenarios, enabling/disabling of synchronisation is not working properly. This is a device issue and can not be corrected by the Mail for Exchange application. After freeing some phone memory the phone may need to be power cycled for synchronization to resume.
- On E90, messages with many recipients in the "To:" field may not open on the front cover. Read these messages by opening the cover or by setting the system font size to 'Small'.

## 6. NOTES

- Note that you should not use any other method to sync email, contacts, calendar, or task entries (such as Nokia PC Suite) after installing and using Mail for Exchange on your phone.

It may cause data loss, duplication or corruption.

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- Upgrading from any previous version to Mail for Exchange 2.0.0 requires that you perform a Full Resync. This is required to utilize the new Task synchronization feature. Start the Mail for Exchange application and select Options>Full resync.

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- Not every contact field is synchronized. This is due to incompatibility between the device's phonebook application and the Microsoft Exchange Server's contact storage. Back up server contacts and device contacts before the first Mail for Exchange synchronisation is performed to ensure that no data is lost.

- Performance of the device may be affected if there are 500 or more emails in the Mail for Exchange Inbox. Avoid this by using the “Sync messages back” setting in the Mail for Exchange profile Email tab. The shortest setting is 1 day.
- Tasks on the phone must have a due date. If tasks are created on the server without a due date and are then synchronized to the phone a due date will be created for them. The due date added on the device will be the date the task was synchronized or if the server task has a reminder then the reminder date will be used.

## 7. FEATURE LIST

- Composing, Sending, Receiving and Viewing email messages
- Email signature
- Configurable sync window for Emails
- Synchronize Calendar events
- Configurable sync window for Calendar
- [Synchronize Tasks](#)
- Synchronize Contacts
- [Support for GAL \(Global Address List\) lookup](#)
- [Accept / Decline meeting requests](#)
- [Can search email content using the Search application \(available only on E-Series devices\)](#)
- Always on, Timed and Manual sync modes
- User configurable ping interval for "Always on" sync mode
- Schedule Peak and Off-Peak sync windows
- Resynchronize all data from server to phone
- User configurable conflict resolution (server or phone wins if conflict in syncing)
- Synchronization logs
- Controls for sync while roaming
- Partial initial email download
- Retrieve remaining content of partially downloaded email
- Message reply/forward by reference
- Message read status replication
- Message deletion replication
- Full Attachment support
  - Receiving
  - Sending
  - Viewing
  - Editing
  - Storing
- New message notification
- Mark messages unread
- URL, number, email address links from viewer
- Save messages to sent items folder
- Local search
- Support for different access points (GPRS, WLAN)
- Synchronize over a VPN connection
- Improved handling for IT Policy updates (available only on E-Series devices)
- IT Administrator support (available only on E-Series devices)
  - Remote Wipe ( device and attached memory card )
  - Remote lock
  - Set password
  - Define minimum password length
  - Pattern checking
  - Define max password attempts
  - Define max inactivity timeout
- Configurable heartbeat interval
- Detailed admin logging
- Notification for new emails
- Ability to set importance flag for sent messages
- Device Management
- Support for "Send As" capability
- Support for F-Secure